From: Louis Shanks
To: Microsoft ATR
Date: 1/23/02 11:00pm
Subject: Microsoft Settlement

I don't think that anyone should be penalized for wanting to be number one. If that was the case you need to put AOL (America Online) on your chopping block next. AOL is more of a monopoly than Microsoft is. Microsoft has been a good corporate citizen and I think the original penalty is more than enough punishment. In economic times like we are facing would it be wise to try to break an American company to the point they will need to follow the same path as many other American companies and start laying off people, buying fewer and fewer services from smaller companies causing them to go out of business completely? I say stick with the original penalties and lets let everyone get back on track.

Thank You, Louis In Texas